

## IT Teams Improve Employee Engagement with Connection's Services

**IT teams drive better business results with the Intel vPro platform and comprehensive IT services delivered by Connection.**



A positive employee experience can directly affect the bottom line. This is because satisfied employees create superior customer experiences. Companies that onboard employees smoothly and provide them with the right tools and support can differentiate themselves with their customers. According to a Forrester Consulting study, a 5 percent improvement in employee engagement can lead to a 3 percent increase in bottom-line revenue.<sup>1</sup>

### Technology enhances the employee experience

Technology is a key component of the employee experience. And because IT teams own the technology experience, they have the responsibility to deliver. That's where Connection comes in. Connection helps IT teams succeed by:

- Planning inventory, configuring custom device settings, and managing rollouts through the Connection Technology Integration and Distribution Center (TIDC)
- Managing and troubleshooting devices remotely or in a hybrid model
- Shipping replacement devices

### Lead with the Intel vPro platform

To enable top productivity, employees benefit from PCs powered by Intel vPro. From ultralight laptops to high-power workstations, this platform delivers performance, enhanced security, and manageability. In fact, employees can save up to two hours per month when using Intel vPro platform-enabled devices because the platform's features enable quicker IT response times and easier issue resolution.<sup>2</sup> Intel vPro Enterprise for Windows devices features Wi-Fi 6 built in. Intel® Wi-Fi 6/6E (Gig+) offers best-in-class Wi-Fi technologies so that employees can easily connect and collaborate.<sup>3</sup> To get these devices in the hands of employees, Connection offers a wide variety of services, from consulting on fleet strategy to procurement and delivery.

Connection, a leading Intel partner, delivers, deploys, and supports Intel vPro platform-based devices so that customers can:



Place devices into employees' hands faster



Streamline remote management and troubleshooting using Intel® Active Management Technology (Intel® AMT)



Empower employees to connect and collaborate

## Streamline device management

Count on Connection to help IT teams keep devices up and running wherever employees find themselves. The Intel vPro platform comes with Intel AMT and Intel® Endpoint Management Assistant (Intel® EMA). These features help IT teams remotely discover, repair, and protect PCs across their entire organizations. Connection helps IT teams activate Intel AMT to streamline device management.

With Intel AMT, IT staff can connect remotely to a PC, even when it is turned off or when the operating system is down. Intel AMT is the only commercial remote-remediation solution that can return a PC to a known good state, no matter where employees are working.<sup>4</sup> And it's the only commercial solution for remote out-of-band manageability over Wi-Fi.<sup>4</sup>

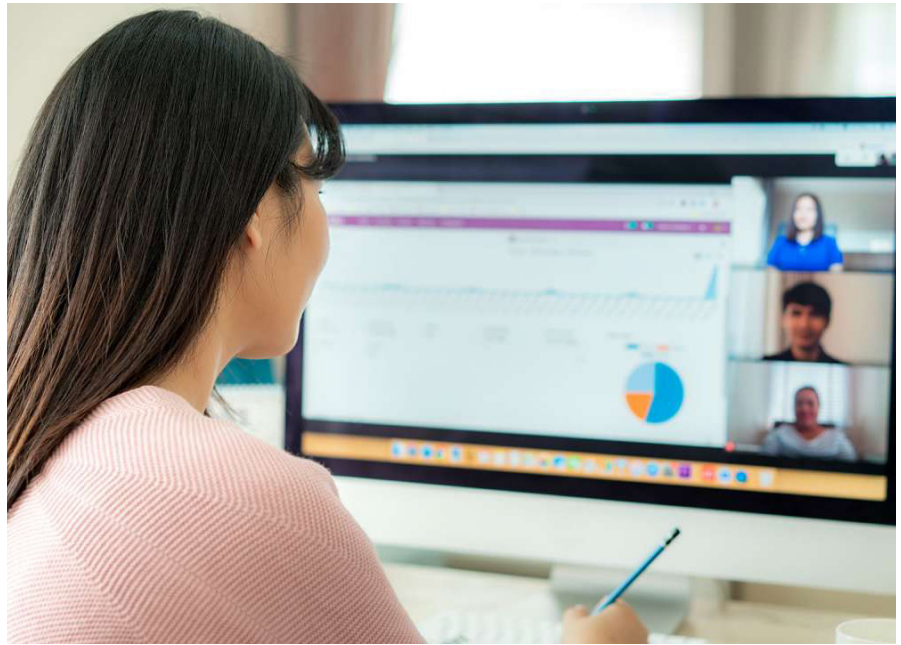


Figure 1. Empower employees to collaborate with Intel and Connection

## Optimize IT

Employee engagement directly correlates to bottom-line growth. Make magic for your employees by deploying and managing fleets of Intel vPro platform-enabled devices with Connection. Accelerate delivery of the latest PCs and keep devices up and running. Connection's top-tier integration, configuration, and deployment services can help you communicate how much you value your employees while optimizing your IT operations to save time and money.

## Drive business success

Let Connection help you keep employee engagement high while streamlining IT for better business results.

Ask your Intel contact about the benefits of 13th Gen Intel® Core™ processors for Intel vPro platform-based devices.

Contact a Connection account manager today or [learn more about services available through the Connection Technology Integration and Distribution Center \(TIDC\)](#).



<sup>1</sup> Forester Consulting. "Invest In Employee Experience (EX), Drive Your Bottom Line Growth." Commissioned by Intel and Lenovo. October 2020. [https://img03.en25.com/Web/IntelCorporation/%7Ba395ad8e-696d-4f06-84c2-0f39522ec684%7D\\_forrester-intel-lenovo-ex-tip-final.pdf](https://img03.en25.com/Web/IntelCorporation/%7Ba395ad8e-696d-4f06-84c2-0f39522ec684%7D_forrester-intel-lenovo-ex-tip-final.pdf).

<sup>2</sup> Forester Consulting. "The Total Economic Impact™ of the Intel vPro® Platform." Commissioned by Intel. January 2021. [intel.com/content/www/us/en/business/enterprise-computers/resources/vpro-platform-tej-case-study-2021.html](https://www.intel.com/content/www/us/en/business/enterprise-computers/resources/vpro-platform-tej-case-study-2021.html).

<sup>3</sup> Intel. Performance Index (Wireless, Wi-Fi). December 2020. <https://edc.intel.com/content/www/us/en/products/performance/benchmarks/wi-fi/>.

<sup>4</sup> Intel. "Intel vPro®: Built for Business as Usual (in Unusual Times)." [intel.com/content/www/us/en/architecture-and-technology/intel-active-management-technology/remote-work-brief.html](https://www.intel.com/content/www/us/en/architecture-and-technology/intel-active-management-technology/remote-work-brief.html).

Intel technologies may require enabled hardware, software or service activation.

No product or component can be absolutely secure.

Your costs and results may vary.

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